

Frequently Asked Questions

About automatic payment plans

An automatic payment plan is a smart and simple way to make payments over an extended period. With an automatic payment plan, you don't have to write checks or remember to mail in your payments. Below are questions and answers regarding automatic payment plans and how they work.

What are the major advantages of an automatic payment plan?

With an automatic payment plan, you don't have to write checks or be concerned about mailing monthly payments on time. Automatic payments also reduce the natural resources consumed in the production, transportation, processing and disposal of paper checks.

Why should I choose to do an automatic payment plan over other types of healthcare financing?

Automatic payment plans will save you money over most traditional sources of healthcare financing. Unsecured loans and other forms of financing carry interest rates that can add significantly to your total costs.

How does an automatic payment plan work?

Payments are transferred automatically on the same date each month until the payment plan is completed, changed or cancelled.

What if I want to cancel automatic payments?

Simply notify our office that you would like to stop your automatic payments—it's that easy.

How are automatic payments transferred?

Payments are transferred only with your prior authorization. Simply sign and return an authorization form to our office to begin making automatic payments. How payments are transferred depends on which payment method you use. For direct debit payments (also known as EFT or ACH), funds are debited directly from your checking or savings account. For credit and debit cards, payments are automatically charged or debited to the payment card of your choice.

When will my account be debited or charged?

For direct debit and debit card payments, a debit to your bank account will occur each month on the date specified on your authorization form. For credit cards, a charge will occur each month on the specified date.

How will I know and how can I prove that a payment has been made?

Automatic payments will appear on your bank or credit card statement providing you with itemized proof that a payment was made.

Are automatic payments safe?

Automatic payments are less risky than check payments. Unlike paper checks, automatic payments cannot be lost, stolen, destroyed or handled in a careless manner. Our organization processes automatic payments through a PCI Level 1 Compliant Service Provider that follows the highest security standards for electronically transferring funds.

How do I sign up for an automatic payment plan?

Simply complete, sign and return an authorization form to our office.
